

Lucidity 365 - Announcements Guide

Announcements Live Tile

The Announcements live tile is a simple and effective way to post important content and communicate with your employees. It can be used to notify staff about company news or updates, upcoming events/meeting, new successes or urgent information.

Admins can easily generate a new announcement by clicking on the plus symbol in the bottom left-hand corner of the tile.

Announcements	0
Currently you don't have any announcements	
+	

You can give the announcement a title and description and optionally include photos or videos.

You can use the publication start and end date to schedule announcements, specify when they are released and how long they will appear in the live tile.



Announcements are displayed as a pop up which includes the announcement title, description and images/videos if media content has been included. When an announcement is published, a notification will be sent to the intended users. They can either open the announcement from the notification or view it from the live tile when ready. There is also an option to "show pop-up directly to user". This will push out the pop up directly to the user(s) and will appear in their workspace immediately after opening or refreshing their workspace. This option is recommended for important or urgent announcements.

New announcement <i>I</i>		×
Settings Recipients		
Title *		
Description	B I U abce (Default font) ∨ (Default size) ∨ A ∨ E	
Media	None Image Video	
Show pop-up directly to user		
Publication start	Enter date and time	
Publication end	Enter date and time	■ ·
	Preview Submit	Cancel

The Recipients tab controls who the announcement is presented to. Here you can choose whether the announcement is to be sent to all users or select which users or groups the announcement applies to.

New ar	nouncement <i>i</i>	×
t Settings	Recipients	
Everyone rec	reives the announcement	

New announcement i



New announcement <i>i</i>	×
Settings Recipients	
Everyone receives the announcement	
Q Name A Number of users Description	
No groups have been added	*

Before publishing your announcement, you can select the preview button to view the announcement format.

The announcement live tile is available in multiple formats ranging from 4x4 to 8x8. If the tile size is smaller than 4x8, images and video content won't be displayed in the live tile previews. To change the tile format, right-click the tile and select the desired size.

	Delete from workspace
	🖉 Edit tile
	4 x 4
	4 x 6
	4 x 8
	6 x 6
	6 x 8
	8 x 6
	✓ 8x8
	31
Announcements	



Creating/modifying an Announcement (Settings)

Announcements can also be created through settings. To do this, click on your name on the top righthand corner of the page and select settings. Click on the Announcements tab in settings and select new.

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	٥	Settings	5			
	8	Support	t			
	F	Feedba	ck			
	₽	Sign out	t			

L Settings	
+ New	
* ·	
User	Announcements
User profile	Currently there are no announcements planned. Click "New" to create one.
Integration credentials	
Email	
Workspace	
Announcements	
User management	
Group management	



In the Announcements settings you also have the option to edit or delete announcements.

🕂 New 🖉 Edit 🛱 Delete	
≪ User User profile	Announcements Q
Integration credentials Email	 Title Publication start Publication end Status Publication Company Update - January 2020 1/14/2020 3:52 PM Published
Workspace	
Announcements	

Announcement Permissions

By default, only workspace admins will have access to publish announcements. To give other users permission, you can create a new workspace group (or modify an existing groups permissions) and set the permissions to allow "create and manage announcements".

User	Sales Team	
User profile	Settings Members	
Integration credentials		
Email	Name	Sales Team
	Description	Sales team members
Workspace	Permissions <i>i</i>	
Announcements	Edit own workspace, create personal tile groups and add tiles	Not set ~
User management	Create apps in app store	Not set ~
Group management	Create shared tile groups	Not set ~
Single sign-on	Create and manage announcements	Allow
011 11 000		



Employee Interaction – Workspace Announcements

Workspace announcements have a function where users can "like" announcements, allowing employees to acknowledge the announcement. The announcement also displays the number of views the post has had. This gives management insight to the effectiveness of announcements as a form of internal communication and keep track of how many people have read each post.



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